

Name: **ANTONIO LOAIZA**

Profession: **PEDIATRIC NEUMOLOGIST**

Experience in the area: **23 YEARS.**

1. How easy it is for child population of the region to obtain medical attention in surgical procedures? Do they need to have social security? It depends in the socioeconomic level of the family, the medical coverage that counts (or lacks) and the type of surgery required by the disease (greater specialization, more difficult access or does not exist in the region).

2. Listing from 1 to 5, what do you consider are the main barriers faced by child population of the region, in terms of medical attention in surgical procedures?

- High costs in surgical procedures (1)
- Lack of access to medical care in quality surgical procedures (3)
- Lack of specialists in the area (4)
- Long waiting periods to be served (2)
- Other, which one? Lack of specialized equipment (5)

3. Facing the private market and public health services of the region, what do you consider are the benefits offered by the Ambulatory Surgery Center of the Children's Hospital of the California's? 1. Medical unit certified in safety and quality care. 2. Facilities, personnel and specialized processes for children. 3. Advanced technology and surgical facilities of excellence. 4. Qualified and certified professionals. 5. Standardized care processes that comply with current official regulations.

4. Do you consider that the Ambulatory Surgery Center of the Children's Hospital of the California's has a positive social impact in the community, both in child population and in their families? Why? 1. Through its P.A.P.I. program, it provides families access to surgical medical care, reducing the impact on the family's pocket. 2. through the development of specialization of coverage in access and opportunity to medical attention of the children of the region.

5. What importance does the sterilization process have in the performance of surgical procedures? It is of vital importance as it ensures the location of any invasive procedure minimizing the risk of post-surgical infection, in other words, no invasive procedure can be performed if sterility is not assured.

6. Based on your experience, with what technologies in sterilization equipment should the Ambulatory Surgery Center of the Children's Hospital of the California's count, taking in consideration its reliability and safety in the sterilization process? Describe the characteristics of that equipment. The sterilization equipment must be fast, efficient and safe. There are technologies that have proven their versatility, reliability and cost-benefit, hydrogen peroxide (plasma) systems, are new technologies that decrease times in the sterilization process, are very reliable and no special facilities are required because they do not represent a health risk for the people who carry out the process because they do not consider themselves toxic. These characteristics have displaced previous technologies such as sterilization of ethylene oxide (toxic, more time sterilization and requires special installations). However, since 100% of surgical equipment and instruments cannot be sterilized in these new technologies, sterilizers with other conventional technologies (steam, ethylene oxide) must be available.

7. Do you consider that with new sterilizing equipment will increase the productivity of the Ambulatory Surgery Center of the Children's Hospital of the California's? Of course

1. Specialized in pediatric population. Only institution specializing in children, all other sectors, whether public or private, provides predominant care to adults, so their professionals and facilities are geared to them.
2. It has professionals from different surgical specialties covering a larger field of surgical needs
3. Certificate what translates observes processes of attention that reduce the risk of medical errors, complications for medical attention, increasing the safety of the patient.
4. Through the (P.A.P.I.) indigent patient support program, the family cost of surgical care decreases, helping to eliminate barriers of attention (economic barrier), improving the accessibility and opportunity of care.
5. Improves accessibility of care by having doctors of different specialties and specialty equipment allowing a greater number of children to have access to surgical care or to solve surgical problems that otherwise would have to look for in another city.
6. since its costs are below the market cost and below institutional costs (despite complying with certification requirements), it allows a greater number of surgeries to the population of the region.

Name: **KARLA BONILLA**

Profession: **PEDIATRIC DENTIST**

Experience in the area: **ORAL REHABILITATION UNDER GENERAL ANESTHESIA**

1. How easy it is for child population of the region, to obtain medical attention in surgical procedures? Do they need to have social security? It's easy; they just have to go to the consultation for assessment, diagnosis and treatment plan. Once the surgical procedure is decided, date is set and ready. They do not need social security.

2. Listing from 1 to 5, what do you consider are the main barriers faced by child population of the region, in terms of medical attention in surgical procedures?

- High costs in surgical procedures (2)
- Lack of access to medical care in quality surgical procedures (5)
- Lack of specialists in the area (5)
- Long waiting periods to be served (5)
- Other, which one? _____ ()

3. Facing the private market and public health services of the region, what do you consider are the benefits offered by the Ambulatory Surgery Center of the Children's Hospital of the California's? 1. Pediatric specialists for surgical events. 2. First level facilities. 3. More accessible costs. 4. Quality control and patient safety

4. Do you consider that the Ambulatory Surgery Center of the Children's Hospital of the California's has a positive social impact in the community, both in child population and in their families? Why? Yes, because their children can receive specialized and quality medical attention at a lower cost.

5. What importance does the sterilization process have in the performance of surgical procedures? With a proper sterilization process, we avoid postoperative infections that can save a patient's life.

6. Based on your experience, with what technologies in sterilization equipment should the Ambulatory Surgery Center of the Children's Hospital of the California's count, taking in consideration its reliability and safety in the sterilization process? Describe the characteristics of that equipment. Equipment with impression of sterilization results, equipment with biological for sterilization test, with adequate sterilization times, with capacity for the instruments handled daily within the CCA, equipment with extensive manufacturer warranty.

Name: **LORENZO ARELLANO RIVERA**

Profession: **NURSE**

Experience in the area: **2 YEARS**

1. How easy it is for child population of the region, to obtain medical attention in surgical procedures? Do they need to have social security? I do not know the information. They do not need social security.

2. Listing from 1 to 5, what do you consider are the main barriers faced by child population of the region, in terms of medical attention in surgical procedures?

- High costs in surgical procedures (1)
- Lack of access to medical care in quality surgical procedures (2)
- Lack of specialists in the area (3)
- Long waiting periods to be served (4)
- Other, which one? _____ ()

3. Facing the private market and public health services of the region, what do you consider are the benefits offered by the Ambulatory Surgery Center of the Children's Hospital of the California's? Good treatment and worthy from the health personnel.

4. Do you consider that the Ambulatory Surgery Center of the Children's Hospital of the California's has a positive social impact in the community, both in child population and in their families? Why? To the population that knows it, it is a positive impact, but most of the population does not know the hospital.

5. What is your opinion about the sterilizing equipment currently used in the ambulatory surgery center of the Children's Hospital of the California's? Deficient

6. If invested in new sterilizing equipment, do you think it would make the work more efficient in the Ambulatory Surgery Center? Yes.

7. Do you consider that with new sterilizing equipment will increase the productivity of the Ambulatory Surgery Center of the Children's Hospital of the California's? Yes.

Name: **ANA GABRIELA DIAZ**

Profession: **NURSE**

Experience in the area: **1 YEAR**

1. How easy it is for child population of the region, to obtain medical attention in surgical procedures? Do they need to have social security? It is not easy, nor impossible, however it is difficult because of the high costs, ignorance of the population, because of not knowing where to go.

2. Listing from 1 to 5, what do you consider are the main barriers faced by child population of the region, in terms of medical attention in surgical procedures?

- High costs in surgical procedures (1)
- Lack of access to medical care in quality surgical procedures (2)
- Lack of specialists in the area (4)
- Long waiting periods to be served (3)
- Other, which one? Ignorance (5)

3. Facing the private market and public health services of the region, what do you consider are the benefits offered by the Ambulatory Surgery Center of the Children's Hospital of the California's? Low costs and high attention in quality. Sponsorships

4. Do you consider that the Ambulatory Surgery Center of the Children's Hospital of the California's has a positive social impact in the community, both in child population and in their families? Why? Yes, because of its quality in structure and attention.

5. What is your opinion about the sterilizing equipment currently used in the ambulatory surgery center of the Children's Hospital of the California's? Dysfunctional, there is always doubt with indicators and that delays work.

6. If invested in new sterilizing equipment, do you think it would make the work more efficient in the Ambulatory Surgery Center? Yes, also indicators and all the inputs that are needed for the correct functioning.

7. Do you consider that with new sterilizing equipment will increase the productivity of the Ambulatory Surgery Center of the Children's Hospital of the California's? Yes, and above all, less doubts, security in the procedures.

Name: **AUDENCIA SALAZAR**

Profession: **LICENSED NURSE, Q.C.A.**

Experience in the area: **6 YEARS**

1. How easy it is for child population of the region, to obtain medical attention in surgical procedures? Do they need to have social security? It is not easy; most medical centers do not focus on pediatrics. There is no equipment, instruments and / or material for the pediatric patient.

2. Listing from 1 to 5, what do you consider are the main barriers faced by child population of the region, in terms of medical attention in surgical procedures?

- High costs in surgical procedures (2)
- Lack of access to medical care in quality surgical procedures (1)
- Lack of specialists in the area (4)
- Long waiting periods to be served (3)
- Other, which one? Information (5)

3. Facing the private market and public health services of the region, what do you consider are the benefits offered by the Ambulatory Surgery Center of the Children's Hospital of the California's? Attention of quality and warmth of the surgical staff. Medical care and anesthesiology with extensive pediatric experience Safe surgery, respecting and carrying out the protocols nursing care with trained and updated staff

4. Do you consider that the Ambulatory Surgery Center of the Children's Hospital of the California's has a positive social impact in the community, both in child population and in their families? Why? Yes, for the tranquility that represents for parents that their children receive attention and specialists in a well-equipped unit for pediatrics.

5. What is your opinion about the sterilizing equipment currently used in the ambulatory surgery center of the Children's Hospital of the California's? It is sad to have a new sterilizer and have no inputs to operate it, and the OE and steam sterilizers completely obsolete.

6. If invested in new sterilizing equipment, do you think it would make the work more efficient in the Ambulatory Surgery Center? Sure, of course.

7. Do you consider that with new sterilizing equipment will increase the productivity of the Ambulatory Surgery Center of the Children's Hospital of the California's? Yes, definitely and even sterilize equipment of other medical units, private consultation rooms.

Name: **SELENE VILLEGAS GUIZAR**

Profession: **NURSE**

Experience in the area: **8 YEARS**

1. How easy it is for child population of the region, to obtain medical attention in surgical procedures? Do they need to have social security? Not easy, if they don't have social security they can't have access to surgical procedures and in private hospitals the costs are too high.

2. Listing from 1 to 5, what do you consider are the main barriers faced by child population of the region, in terms of medical attention in surgical procedures?

- High costs in surgical procedures (1)
- Lack of access to medical care in quality surgical procedures (2)
- Lack of specialists in the area (3)
- Long waiting periods to be served (4)
- Other, which one? _____ (5)

3. Facing the private market and public health services of the region, what do you consider are the benefits offered by the Ambulatory Surgery Center of the Children's Hospital of the California's? That the Ambulatory Surgery Center of the hospital, offers medical and nursing team with high experience in pediatrics.

4. Do you consider that the Ambulatory Surgery Center of the Children's Hospital of the California's has a positive social impact in the community, both in child population and in their families? Why? Yes, by referrals.

5. What is your opinion about the sterilizing equipment currently used in the ambulatory surgery center of the Children's Hospital of the California's? To be a hospital with such prestige, I think we are below the necessary levels in autoclaves; we need to update and have new technologies with autoclaves, to be able to provide a quality service to our users.

6. If invested in new sterilizing equipment, do you think it would make the work more efficient in the Ambulatory Surgery Center? Of course, if I do not have high-quality autoclaves and new technology, it slows down my work and puts the safety of work as a risk for the patient.

7. Do you consider that with new sterilizing equipment will increase the productivity of the Ambulatory Surgery Center of the Children's Hospital of the California's? Yes, definitely by not having the equipment, it limits us in productivity.

Name: **JESUS MANUEL CAZAREZ VILLA**

Profession: **DEGREE IN NURSE**

Experience in the area: **1 YEAR**

1. How easy it is for child population of the region, to obtain medical attention in surgical procedures? Do they need to have social security? Due to the high prices in surgical procedures, it could be considered necessary to have social security.

2. Listing from 1 to 5, what do you consider are the main barriers faced by child population of the region, in terms of medical attention in surgical procedures?

- High costs in surgical procedures (1)
- Lack of access to medical care in quality surgical procedures (3)
- Lack of specialists in the area (4)
- Long waiting periods to be served (2)
- Other, which one? I don't know. (5)

3. Facing the private market and public health services of the region, what do you consider are the benefits offered by the Ambulatory Surgery Center of the Children's Hospital of the California's? Medical quality

4. Do you consider that the Ambulatory Surgery Center of the Children's Hospital of the California's has a positive social impact in the community, both in child population and in their families? Why? No, more advertising is required.

5. What is your opinion about the sterilizing equipment currently used in the ambulatory surgery center of the Children's Hospital of the California's? Dysfunctional and not reliable.

6. If invested in new sterilizing equipment, do you think it would make the work more efficient in the Ambulatory Surgery Center? Of course, it will be an important advance.

7. Do you consider that with new sterilizing equipment will increase the productivity of the Ambulatory Surgery Center of the Children's Hospital of the California's? Maybe

Name: **BERNARDO CERVANTES**

Profession: **PLASTIC AND RECONSTRUCTIVE SURGEON**

Experience in the area: **22 YEARS**

1. How easy it is for child population of the region, to obtain medical attention in surgical procedures? Do they need to have social security? I don't know.

2. Listing from 1 to 5, what do you consider are the main barriers faced by child population of the region, in terms of medical attention in surgical procedures?

- High costs in surgical procedures (1)
- Lack of access to medical care in quality surgical procedures (2)
- Lack of specialists in the area (4)
- Long waiting periods to be served (3)
- Other, which one? _____ ()

3. Facing the private market and public health services of the region, what do you consider are the benefits offered by the Ambulatory Surgery Center of the Children's Hospital of the California's? Specialized and Certified.

4. Do you consider that the Ambulatory Surgery Center of the Children's Hospital of the California's has a positive social impact in the community, both in child population and in their families? Why? Yes, because it has good diffusion.

5. What is your opinion about the sterilizing equipment currently used in the ambulatory surgery center of the Children's Hospital of the California's? I do not know them, but I think they have a lot of problems because sometimes the equipment comes out without being sterilized.

6. If invested in new sterilizing equipment, do you think it would make the work more efficient in the Ambulatory Surgery Center? I don't know; it depends on many things.

7. Do you consider that with new sterilizing equipment will increase the productivity of the Ambulatory Surgery Center of the Children's Hospital of the California's? Depends on which equipment.